

WING KEI

Family update #13

July 6, 2020

Dear family and friends,

We are grateful that we currently do not have any staff or residents who have tested positive for COVID-19. Our staff continue to be diligent at work and at home to keep themselves and your loved ones safe and healthy. We have several updates for you.

Celebrations

This week we celebrated **Canada Day** with residents with a special cake donation and music DVD from the Calgary Canada Day Committee and the Calgary Fiddlers, with support funding from Canadian Heritage. We are so glad to live in this country!

On **Father's Day** two weeks ago, residents enjoyed a special western-style meal. Many fathers at Wing Kei say that their proudest accomplishment in life was being able to work hard to support their families. Thank you to those who sent in Father's Day greetings.

On June 25, residents celebrated the **Dragon Boat Festival** by eating rice dumplings and racing handmade boats by spinning spools of string that were attached to the boats.

Typically at this time of year we are gearing up for **Stampede** parties with our residents and staff. We will celebrate a little differently this year, but we will celebrate nonetheless! Residents will enjoy live talent show performances from our gifted staff and general helpers and will have a special sausage and pineapple Stampede snack. This year, we are offering staff a \$10 gift certificate for them to enjoy a meal and will hold games on each unit, where teams can compete for prizes. We will certainly be sure to say YAHOO in true Calgary spirit!



WING KEI

Relaunch and visitation

The evaluations following last month's family town hall meeting indicated that you are keen to know about our relaunch strategy, particularly around visitation. We continue to meet as a leadership team and have been focusing discussions on relaunch.

We are putting a plan into place to facilitate outdoor visitation for you and your loved one which we can begin to implement within a few days. As per the public health directives, there will be strict conditions for outdoor visitation:

- Visits must be requested by the designated essential visitor or the resident (note: a designated essential visitor is someone who is required to assist in carrying out quality of life or care related activities that staff are unable to provide)
- Visits must be pre-arranged and scheduled with the sites
- Visits can have a maximum of three people—the resident, a person deemed an designated essential visitor, and one other
- Outdoor visits must practice physical distancing at all times; everyone must be at least 6 feet away from one another
- Everyone involved with outdoor visits must wear masks continuously
- Visitors are required to bring their own masks
- Visitors must remain outside
- A resident in isolation cannot participate in outdoor visits
- The ability to schedule visits is dependent on staff availability

Outdoor visits will require more staff time to bring residents to the outdoor space and be present during the visit should your loved one require anything.

We will discuss the relaunch plan, including outdoor visitation, at the family town hall on Wednesday, July 8, 2020. Please join us. Contact selinacheng@wingkei.org for the Zoom link. Please email us your questions before Wednesday so that we can be sure to respond to them during the meeting.

It is important to recognize that COVID-19 continues to be present in our city, province, and country. This week five continuing care centres in Calgary had cases of positive results for COVID-19. We must stay vigilant and want to be careful.

All decisions around visitation are based on the advice and directives of the Chief Medical Officer of Health. Only residents who are at the end of life can have visitors inside our centres. While there are continuing public health conversations about this changing, no decisions have been made at this time. It is a balance to make sure that residents and families can connect in a meaningful way while minimizing risk of COVID-19 entering the centre. Thank you to those families who attended the town hall meeting with the Chief Medical Officer of Health and sharing your ideas and concerns.



WING KEI

Please be patient with us. We are trying our very best to keep residents healthy and safe. We will always care for your loved ones, taking care of their psychological, social, spiritual, and physical wellbeing. We know that things are different as families are not able to physically be in Wing Kei to care and support their loved ones. We will continue to do our best to meet the needs of your loved ones in this very difficult situation.

Until the plans for implementing outdoor visits are finalized, please continue with your virtual visits through Zoom and your window visits.

Nothing is impossible when you put your trust in God

Our 2019 Annual Report is being printed right now! Filled with stories and information about our past year, it captures the essence of the Wing Kei community—residents, families, staff, volunteers, donors, partners, funders, and more. We look forward to sharing it with you.

Wing Kei Village and Wing Kei Montessori School

On July 1, 2020, we officially took over our Centre Street Church west campus building and the land, which we are calling Wing Kei Village. Our vision is to build an intergenerational community for seniors, families, and children. Centre Street Church has been operating at that location for over sixty years, offering ministry for children and compassion ministry through lunches and dinners that fed more than 10,000 people annually. We are honoured that they chose Wing Kei to purchase the land because our mission resonated deeply with them.

We are very excited to open Wing Kei Montessori School at Wing Kei Village in September 2020. Led by a passionate team, our Montessori school will embrace the individuality of each child, indulging their curiosity to be self-directed learners, flexible thinkers, and creative problem solvers. Children between 19 months and six years of age will enjoy programs that cultivate independence, emphasize social connection, stimulate academic inquiry especially in language and math, and encourage physical activity. If you would be interested in registering your child into the Montessori school, please complete the registration information on the website at www.wingkeimontessori.org. Please also help share the news of the Montessori with your friends or family who have young children!



Thank you

Thank you for your continued patience and trust. Please continue to pray for our safety and protection as we pray for yours.

Praise the Lord my soul; all my inmost being, praise his holy name.

Praise the Lord, my soul, and forget not all his benefits.

Psalm 103: 1-2

Kathy Tam
Chief Executive Officer