

WING KEI

Family update #27

November 8, 2020

Dear family and friends,

Outbreak Update

We are very pleased to let you know that we have been cleared of outbreak status at Wing Kei Greenview Long Term Care. We are grateful to our staff who showed compassion and care throughout this situation, always focusing on caring for your loved ones and offering them moments of joy throughout their day.

We are exploring arrangements for visitation and food drop off for Greenview and will update you on options next week. We are placing all of our efforts in completing the many tasks in follow up to the outbreak and to maintain a safe environment for residents and staff. We ask for your patience.

There are no further changes in our outbreak status from Friday. Our current status is as follows:

	Crescent Heights (145 residents)	Greenview Long Term Care (80 residents)	Greenview Supportive Living (95 residents)
Number of new cases as of November 8, 2020	Residents—0 Staff—0	Residents—0 Staff—0	Residents—0 Staff—0
Cumulative total since October 25, 2020	Residents—11 Staff—4	Residents—0 Staff—1	Residents—0 Staff—0
November 8, 2020	-----	Outbreak cleared	-----

As always, please reply to this email with your questions.

Thank you for keeping Wing Kei in your prayers.

*God is our refuge and strength, an ever-present help in trouble.
Therefore we will not fear,
though the earth give way
and the mountains fall into the heart of the sea.
~ Psalm 46: 1-2*

Kathy Tam
Chief Executive Officer