

# WING KEI

## Family update #76

January 20, 2021

Dear family and friends,

### Outbreak Update

**We are very pleased to let you know that Wing Kei Crescent Heights has been cleared of outbreak by the Medical Officer of Health. We are once again free of COVID-19. Praise God.**

### Bringing food/love packages for your loved one

Food and love packages deliveries at Crescent Heights will resume on Friday, January 22. A reminder that two perishable and two non-perishable food items are allowed at one time. Please keep portions to one-time consumption as uneaten food will be discarded by the end of the day. For drop-off times of perishable food, please follow our existing Food Delivery Schedule for your loved one's designated unit time. Non-perishable food and love packages can be delivered any time during reception hours.

	<b>Wing Kei Crescent Heights Between 930 am and 1030 am only (for perishable food)</b>	<b>Wing Kei Greenview Between 930 am and 1030 am only (for perishable food)</b>
Monday	N/A	Residents living on the Main Floor
Tuesday	Residents living on the 2 <sup>nd</sup> Floor	Residents living on the 2 <sup>nd</sup> Floor SL4
Wednesday	Residents living on the 3 <sup>rd</sup> Floor	Residents living on the 3 <sup>rd</sup> Floor SL4
Thursday	Residents living on the 4 <sup>th</sup> Floor	Residents living on the 2 <sup>nd</sup> Floor LTC
Friday	Residents living on the 5 <sup>th</sup> Floor	Residents living on the 3 <sup>rd</sup> Floor LTC

### Visitation at Wing Kei Crescent Heights

Crescent Heights visitation will also resume on Friday, January 22. To set up a time to visit your loved one, please email [chfamilyvisit@wingkei.org](mailto:chfamilyvisit@wingkei.org) for Crescent Heights residents and [gvfamilyvisit@wingkei.org](mailto:gvfamilyvisit@wingkei.org) for Greenview residents.

### Family Chinese New Year Greeting Video

Similar to the Christmas greeting, we invite you to send a Chinese New Year video to your loved one. Please send in your video by February 5, 2021 (Friday) as we will begin to show the videos to the residents starting February 8. Please follow the following guidelines:

- Keep video to be no more than 10 minutes long.
- If multiple families want to send a greeting, combine greetings into 1 video only.
- Edit permissions so the video can be shared by anyone that has the link or upload video to YouTube.
- For Crescent Heights, please send to [chfamilyvisit@wingkei.org](mailto:chfamilyvisit@wingkei.org)
- For Greenview, please send to [gvfamilyvisit@wingkei.org](mailto:gvfamilyvisit@wingkei.org)

### Vaccination

We are able to receive confirmation from AHS that Greenview residents and Crescent Heights residents will receive the second dose of the vaccination on February 2 and 3 respectively despite the Provincial Government's announcement of supply delay earlier this week. As Dr. Mah mentioned at the family town hall meeting, it takes time after the 2 vaccination doses for the body to build up the immunity and achieve complete effectiveness. It therefore continues to be possible to contract and transmit the virus and we all must be diligent about continuing to follow all public health protocols including wearing a mask, washing

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hands frequently, maintaining physical distance, minimizing contact with people outside of those who live in our household, and isolating if there are any COVID-19 symptoms no matter how mild.

## Ongoing communication

With the outbreak now cleared, we will resume regular outbreak prevention communication with you; the daily updates will cease.

Thank you for keeping Wing Kei in your prayers.

*Therefore we will not fear, though the earth give way  
and the mountains fall into the heart of the sea  
~ Psalms 46:2*

Kathy Tam  
Chief Executive Officer